



## VACANCY

<b>REFERENCE NR</b>	:	<b>VAC1668</b>
<b>JOB TITLE</b>	:	<b>Manager: Data Centre Operations</b>
<b>JOB LEVEL</b>	:	<b>D1</b>
<b>SALARY</b>	:	<b>R 531 759 – R 797 639</b>
<b>REPORT TO</b>	:	<b>Senior Manager: Data Centre Operations</b>
<b>DIVISION</b>	:	<b>IT: Infrastructure Service</b>
<b>DEPT</b>	:	<b>ITI: Hosting</b>
<b>LOCATION</b>	:	<b>Gauteng, Pretoria</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

To manage the operations team and Data Centre Operations environment in terms of hardware, data centre capacity and planning, third party support and maintenance suppliers to ensure services are delivered to clients as per the SLA.

### Key Responsibility Areas

- Develop the operational plan of the data centre which is aligned to the Departmental business plans.
- Monitoring and ensuring the availability, reliability and performance of hardware, facilities and production through contracted Specialised operations Service element groups within SLAs
- Management of Data Centre to ensure SLAs are met
- Manage resources (i.e. budget/finances, asset/equipment within the Department/Division/Unit in order to ensure the efficient operation and that all the resources are utilised optimally
- Manage human resources in order to ensure the efficient operation of the department.

### Qualifications and Experience

**Minimum:** 3-year National Higher Diploma in IT /Bachelor's Degree in Computer Science, Information Systems/ Engineering or relevant equivalent to NQF Level 6.

**Experience:** 5-6 years Data Centre Operations experience in the operational management of data centre/s for mainframe, traditional IT, print centre operations, Electronic distribution operations and cloud hosting environments for a large corporate/government organisation.

### Technical Competencies Description

**Knowledge of:** Security management (physical and logical) Financial Management (budget and expense management and control, OPEX, CAPEX) People Management Contract Management Business Processes Project Management Mainframe and other traditional server operations Cloud operations Computer data centre management, inclusive of space and capacity planning IT procurement Maintenance and supplier management Computer infrastructure hardware management Printing management Electronic Document distribution

management Service level management ISO, ITIL, COBIT Various and relevant legislations SITA ACT Company's ACT PFMA ICT Legislations. Hosting Management.

**Interpersonal/behavioural competencies:** Attention to Detail, Analytical thinking, Continuous Learning, Disciplined Resilience, Stress Management.

#### **Other Special Requirements**

N/A.

#### **How to apply**

Kindly forward your CV to: [Thulisa.recruitment@sita.co.za](mailto:Thulisa.recruitment@sita.co.za) stating the position applying for and the relevant reference number

#### **Closing Date: 22 February 2022**

#### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered